



Provider Communication

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| Subject: Medicare Crossover Claim with Negative Medicare Paid Amount | Priority: High |
| Date: October 19, 2009 | Message ID: ACSBNR09192009_3 |

Dear Providers,

As a result of a recent audit, the Department of Community Health (DCH) has identified that there were Medicare crossover claims received by DCH that showed a negative Medicare paid amount. These claims should have been denied for payment, however, there was a significant number of these claims that the system paid in error. DCH must address and correct the erroneous payment of those claims. DCH will mass reprocess those claims that paid with a negative Medicare paid amount.

Mass reprocessed claims appear on the remittance advice in the special "Adjusted Claims" section following paid and denied original claims. As with original claims, adjusted claims are categorized as "Adjusted Claims – Paid" and "Adjusted Claims – Denied." Mass adjusted claims appear with the number "4" in the first position of the claim TCN (transaction control number).

If you have any questions regarding this mass reprocessing, please contact the Customer Interaction Center by calling 800-766-4456 (toll free), or your ACS representative at www.ghp.georgia.gov.

Thank you for your continued participation in the Georgia Medicaid Program.